

Accessing Newborn Screening Results: Transition to Electronic Access Only

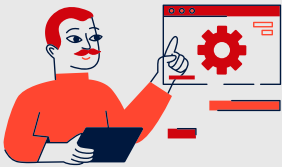
The Newborn Screening Lab will discontinue sending printed results to hospitals, midwives and primary care providers after June 30, 2024. The Newborn Screening Lab will transition to electronic access only through the Secure Remote Viewer (SRV), which is available now for enrollment.

Providers need to take the following steps to create an account and gain access to the SRV to be able to download and print newborn screening results.



To Request Access to the SRV:

- Complete the [SRV Access Information Form](#) and return it to nbs.health@tn.gov or fax to 615-532-8555
- Once the form is received, a user account will be created.
- The user name and temporary password will be sent to the email listed on the form from NBS.Health@tn.gov email address.



To Access Results on the SRV:

- Go newborn.health.tn.gov to log in
- Click Access Result Reports

Information Required to Access Results:

For Hospitals:

Hospitals can enter:

- the Hospital Collection ID
 - Date of Collection
- OR**
- Baby's DOB
 - Mother's first name
 - Mother's last name

For Primary Care Providers and Midwives:

PCPs and Midwives will enter:

- Baby's DOB
- Mother's First Name
- Mother's last name



Resources:

- Printed Instructions [SRV User Guide](#)
- WebEx Recording [SRV WebEx Recording](#)



If you have additional questions, please contact:

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